



**Pre-authorized
RETURNS FORM**

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| Order No: | |
| Name: | |
| Email: | |
| Postcode: | |

Your Bloch order number is e-mailed to you when you place your order. If you require help locating your order number please contact us via e-mail at uk@blochworld.com
or call (+44) 0845 154 7454

Returns postage is covered by you unless the item is faulty/incorrect. We ship exchanges back to you free of charge. If your item is faulty, please contact us using the methods above prior to returning your order.

In addition to the Distance Selling Regulations, you can return any item (except tights and underwear) within 28 days of receipt for a refund or a direct exchange for a different size/colour of the same product.

Items must be returned in their original packaging with all tags and labels attached to be accepted.

- Reasons for return:**
- | | |
|----------------------------------|---|
| 1. Ordered more than one item | 5. Item looks different to image online |
| 2. Item not suitable | 6. Item arrived too late |
| 3. Incorrect item received | 7. Incorrect Size |
| 4. Faulty (Please explain below) | |

| QTY | Product Code | Description | UK Size | Bloch Size (Shoes Only) | Refund (Please tick) | Exchange (Please tick) | Reason Code |
|-----|--------------|-------------|---------|-------------------------|----------------------|------------------------|-------------|
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Exchange Information:

| QTY | Product Code | UK Size | Bloch Size | New Colour |
|-----|--------------|---------|------------|------------|
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Returns Address
 Bloch ECOM
 c/o Bloch Europe
 DHL Supply Chain
 Stafford Park 7
 Telford
 TF3 3BQ UK